- Provider Directory is available in paper form upon request. For paper copy, please contact Sanilac County Community Mental Health at 1-810-648-0330.
- Any request for paper copy of document is provided free of charge and provided within five (5) business days of request.
- Information included in Provider Directory is updated monthly and no later than 30 calendar days after Sanilac County Community Mental Health receives updated Provider information.
- Questions or concerns about Sanilac County Community Mental Health Provider Directory, contact Sanilac County Community Mental Health at 1-810-648-0330.
- Provider specific questions, contact provider agency directly with contact information provided in directory.
- Provider Directory is available in alternative formats in accordance with Americans with Disabilities Act (ADA). Oral interpretation is available for any language, written information is available in prevalent languages, and auxiliary aids, such as Teletypewriter/Text Telephone (TTY/TOY) and American Sign Language (ASL). These services are available upon request at no cost by contacting toll-free Customer Service telephone number at 1-888-225-4447 or Sanilac Community Mental Health at 1-810-648-0330.

County	Provider and Group Affiliation (if applicable)	Specialty (services they provide)	Street Address(es)	Phone Number(s)	Website URL(as appropriate)	Secondary Languages	Cultural and Linguistic Capabilities/ Cultural Competency Training	Accommodatio ns for Physical Disabilities	Accepting New Enrollees (Yes/No)	Independent PCP Facilitator
Alpena	MyMichigan Medical Center - Alpena	Inpatient Psychiatric Admissions	1501 West Chisholm Street, Alpena, MI 49707	989-356- 7766	www.mymichigan.org	Interpreters available upon request	All staff are trained in Cultural Competency.	N/A	Yes	N/A
Вау	Fish Tales Inc: Camp Fish Tales	Therapeutic Camping/ Respite Care Services	2177 E. Erickson Road, Pinconning, MI 48650	989-879- 5199	www.campfishtales.or	N/A	All staff are trained in Cultural Competency.	N/A	N/A	N/A
Вау	McLaren-Bay Region Hospital	Inpatient Psychiatric Admissions	1900 Columbus Avenue, Bay City MI 48708	989-894- 3000	www.mclaren.org	Stratus Video - American Sign Language	All staff are trained in Cultural Competency.	N/A	Yes	N/A
Вау	Premier Care Assisted Living	Community Living Supports (licensed setting)/ Personal Care in Licensed Specialized Residential Setting	1109 16th Street, Bay City, MI 48708	989-295- 7641	N/A	Interpreters available upon request	All staff are trained in Cultural Competency.	Yes	Yes	N/A

1/9/2025

1

County	Provider and Group Affiliation (if applicable)	Specialty (services they provide)	Street Address(es)	Phone Number(s)	Website URL(as appropriate)	Secondary Languages	Cultural and Linguistic Capabilities/ Cultural Competency Training	Accommodatio ns for Physical Disabilities	Accepting New Enrollees (Yes/No)	Independent PCP Facilitator
Вау	Premier Care Assisted Living: Premier Care Assisted Living #3	Community Living Supports (licensed setting)/Personal Care in a Specialized Residential Facility	2204 S. Farragut Street, Bay City MI 48708	N/A	N/A	Interpreters available upon request	All staff are trained in Cultural Competency.	Yes	Yes	N/A
Berrien	Beacon Specialized Living Services: Beacon Springs West	Community Living Supports (licensed setting)/ Personal Care in Licensed Specialized Residential Setting	6148 Deans Hill Rd Suite 1, Berrien Center, MI 49013	269-815- 5542	www.beaconspecializ ed.org	Special Accom- modations upon request	All staff are trained in Cultural Competency.	Special Accom- modations upon request	No	N/A
Calhoun	Beacon Specialized Living Services: Beacon Home at East Avenue	Community Living Suppports (licensed setting)/Personal Care in Licensed Specialized Residential Setting	20271 East Avenue North, Battle Creek, MI 49017	N/A	www.beaconspecializ ed.org	Special Accom- modations upon request	All staff are trained in Cultural Competency.	Special Accom- modations upon request	No	N/A
Calhoun	Bronson Behavioral Health Hospital	Inpatient Psychiatric Admissions	5550 Glenn Cross Road, Battle Creek, MI 49015	269-883- 9965	www.bronsonbehavio ralhospital.com	N/A	All staff are trained in Cultural Competency.	N/A	N/A	N/A
Clinton	Cedar Creek Hospital	Inpatient Psychiatric Admissions	101 W. Townsend Road, St. Johns, MI 48879	989-403- 6046	www.cedarcreekhospi tal.com	Available upon request	All staff are trained in Cultural Competency.	Able to accom- modate individuals with physical disabilities.	Yes	N/A
Genesee	Beacon Specialized Living Services: Beacon Home at Goodrich	Community Living Supports (licensed setting)/ Personal Care in Licensed Specialized Residential Setting	9186 Washburn Road, Goodrich, MI 48438	269-427- 8648	www.beaconspecializ ed.org	Special Accom- modations upon request	All staff are trained in Cultural Competency.	Special Accom- modations upon request	No	N/A

County	Provider and Group Affiliation (if applicable)	Specialty (services they provide)	Street Address(es)	Phone Number(s)	Website URL(as appropriate)	Secondary Languages	Cultural and Linguistic Capabilities/ Cultural Competency Training	Accommodations for Physical Disabilities	Accepting New Enrollees (Yes/No)	Independent PCP Facilitator
Genesee	Eden Prairie Residential Care, LLC	Community Living Supports (licensed setting)/Personal Care in a Specialized Residential Facility	302 Welch Boulevard, Flint, MI 48503	214-250- 6576	N/A	N/A	N/A	N/A	N/A	N/A
Genesee	Flatrock Manor Inc./ Flatrock Burton East	Community Living Supports (licensed setting)/Personal Care in a Specialized Residential Facility	3490 Greenly Street, Burton, MI 48529	810-877- 6932	www.flatrockinc.org	Interpreters available upon request	All staff are trained in Cultural Competency.	Special Accom- modations upon request	Yes	N/A
Genesee	Flatrock Manor Inc./ Flatrock Manor Goodrich North	Community Living Supports (licensed setting)/Personal Care in a Specialized Residential Facility	7280 S. State Road, Goodrich, MI 48438	810-636- 9372	www.flatrockinc.org	Interpreters available upon request	All staff are trained in Cultural Competency.	Special Accom- modations upon request	Yes	N/A
Genesee	Helping Hands Nursing Service Inc.	Applied Behavior Analysis	G-8305 S. Saginaw Street, Suite 1, Grand Blanc MI 48439	810-606- 8400	www.helpinghandheal thcare.com	N/A	All staff are trained in Cultural Competency.	N/A	Yes	N/A
Genesee	Hope Network: New Hope Behavioral Health Services	Community Living Supports (licensed setting)/ Personal Care in Licensed Specialized Residential Setting	1110 Eldon Baker Drive, Flint MI 48507	N/A	www.hopenetwork.or	Interpreters available upon request	All staff are trained in Cultural Competency.	N/A	No	N/A

County	Provider and Group Affiliation (if applicable)	Specialty (services they provide)	Street Address(es)	Phone Number(s)	Website URL(as appropriate)	Secondary Languages	Cultural and Linguistic Capabilities/ Cultural Competency Training	Accommodatio ns for Physical Disabilities	Accepting New Enrollees (Yes/No)	Independent PCP Facilitator
Genesee	Flatrock Manor Inc./ Flatrock Manor Flint Township South	Community Living Supports (licensed setting)/Personal Care in a Specialized Residential Facility	2360 Stonebridge Dr. Suite B, Flint, MI 48532	810-875- 9437	www.flatrockinc.org	Interpreters available upon request	All staff are trained in Cultural Competency.	Special Accom- modations upon request	Yes	N/A
Genesee	Genesee Health System	Full Community Mental Health Service Array	420 W. Fifth Avenue, 4th Floor, Flint MI 48503	(810) 257- 3705	www.genhs.org	Language Line	All staff are trained in Cultural Competency.	N/A	Yes	Resident Advancement Inc., P.O. Box 555, Fenton MI 48430 (810 750- 0382) and The Disability Network, 3600 S. Dort Hwy, Suite 54 Flint MI 48507 (810-742- 1800)
Genesee	Hope Network/New Passages: Knobhill CRU	Community Living Supports (licensed setting)/ Personal Care in Licensed Specialized Residentail Setting	1610 Crescent, Flint MI 48503	N/A	www.hopenetwork.or	Interpreters available upon request	All staff are trained in Cultural Competency.	N/A	No	N/A

County	Provider and Group Affiliation (if applicable)	Specialty (services they provide)	Street Address(es)	Phone Number(s)	Website URL(as appropriate)	Secondary Languages	Cultural and Linguistic Capabilities/ Cultural Competency Training	Accommodations for Physical Disabilities	Accepting New Enrollees (Yes/No)	Independent PCP Facilitator
Genesee	Hope Network/New Passages: Genesee Regional CRU	Community Living Supports (licensed setting)/ Personal Care in Licensed Specialized Residentail Setting	304 Tobias, Flint, MI 48503	810-233- 4093	www.hopenetwork.or	Interpreters available upon request	All staff are trained in Cultural Competency.	N/A	No	N/A
Genesee	Hurley Medical Center	Inpatient Psychiatric Admissions	1 Hurley Plaza, Flint MI 48503	810-262- 9793	www.hurleymc.com	Interpreters available upon request	All staff are trained in Cultural Competency.	N/A	Yes	N/A
Genesee	McLaren-Flint Hospital	Inpatient Psychiatric Admissions	401 S. Ballenger Hwy, Flint MI 48532	248-930- 5013	www.mclaren.org	Stratus Video - American Sign Language	All staff are trained in Cultural Competency.	N/A	Yes	N/A
Genesee	Michigan Community Services	Skill Building Assistance/ Supported Employment	P.O. Box 317, Swartz Creek MI 48473	810-635- 4407	www.mcsionline.org	N/A	All staff are trained in Cultural Competency.	N/A	Yes	N/A
Genesee	Mid-Michigan Specialized Residential: Frances Specialized Residential	Community Living Supports (licensed setting)/ Personal Care in Licensed Specialized Residential Setting	2304 W. Frances Road, Mt. Morris, MI 48458	810-288- 2226	N/A	Interpreters available upon request	All staff are trained in Cultural Competency.	N/A	Yes	N/A
Genesee	Mid-Michigan Specialized Residential: Packard Specialized Residential	Community Living Supports (licensed setting)/ Personal Care in Licensed Specialized Residential Setting	1173 S. Packard Avenue, Burton, MI 48529	810-288- 2226	N/A	Interpreters available upon request	All staff are trained in Cultural Competency.	N/A	Yes	N/A

County	Provider and Group Affiliation (if applicable)	Specialty (services they provide)	Street Address(es)	Phone Number(s)	Website URL(as appropriate)	Secondary Languages	Cultural and Linguistic Capabilities/ Cultural Competency Training	Accommodatio ns for Physical Disabilities	Accepting New Enrollees (Yes/No)	Independent PCP Facilitator
Gratiot	MyMichigan Medical Center - Gratiot	Inpatient Psychiatric Admissions	300 Warwick Drive, Alma MI 48801	989-463- 1101	www.mymichigan.org	Interpreters available upon request	All staff are trained in Cultural Competency.	N/A	Yes	N/A
Hillsdale	Hillsdale Hospital	Inpatient Psychiatric Admissions	168 S Howell St, Hillsdale, MI 49242	305-301- 5856	www.hillsdalehospital .com	Interpreters available upon request	All staff are trained in Cultural Competency.	N/A	Yes	N/A
Hillsdale	Kalamazoo Hospital	Inpatient Psychiatric Admissions	168 S. Howell Street, Hillsdale MI 49242	N/A	www.michigan.gov	Interpreters available upon request to MDHHS	All staff are trained in Cultural Competency.	N/A	Yes	N/A
Huron	Huron Behavioral Health	Full Community Mental Health Service Array	1375 R. Dale Wertz Drive, Bad Axe MI 48413	989-269- 9293	www.huroncmh.org	Interpreters available upon request	All staff are trained in Cultural Competency.	N/A	Yes	N/A
Huron	Thumb Industries	Skill Building Assistance	721 N. Van Dyke Road, Bad Axe MI 48413	989-269- 9229	www.thumbindustries	N/A	All staff are trained in Cultural Competency.	N/A	Yes	N/A
Ingham	Bell Oaks I at Moores River	Community Living Supports (licensed setting)/Personal Care in Licensed Specialized Residential Setting	123 Moores River Lansing, MI 48910- 1430	214-250- 6576	N/A	N/A	All staff are trained in Cultural Competency.	N/A	N/A	N/A

1/9/2025

6

County	Provider and Group Affiliation (if applicable)	Specialty (services they provide)	Street Address(es)	Phone Number(s)	Website URL(as appropriate)	Secondary Languages	Cultural and Linguistic Capabilities/ Cultural Competency Training	Accommodations for Physical Disabilities	Accepting New Enrollees (Yes/No)	Independent PCP Facilitator
Ingham	Bell Oaks at Lyons	Community Living Supports (licensed setting)/Personal Care in Licensed Specialized Residential Setting	1435 Lyons Avenue, Lansing MI 48910- 1758	214-250- 6576	N/A	N/A	All staff are trained in Cultural Competency.	N/A	N/A	N/A
Ingham	Bell Oaks at Hillsdale	Community Living Supports (licensed setting)/Personal Care in Licensed Specialized Residential Setting	521 W. Hillsdale Street, Lansing, MI 48933	214-250- 6576	N/A	N/A	All staff are trained in Cultural Competency.	N/A	N/A	N/A
Ingham	Brightwell Behavioral Health	Inpatient Psychiatric Admissions	3512 Coolidge Road, Lansing, MI 48823	517-318- 5889	www.eastlansing.brig htwellbehavioral.com	N/A	All staff are trained in Cultural Competency.	N/A	N/A	N/A
Ingham	Love Joy Special Needs Corp.: Michigan Avenue Residential Care	Community Living Supports (licensed setting)/ Personal Care in Licensed Specialized Residential Setting	1204 W. Michigan Avenue, Lansing MI 48915	517-367- 8172	www.lovejoysnc.org	N/A	All staff are trained in Cultural Competency.	3 Sign Language Interpreters	Yes	N/A
Ingham	Turning Leaf Behavioral Health Services: Poplar Cottage	Community Living Supports (licensed setting)/Personal Care in a Specialized Residential Facility	621 E. Jolly Road, Lansing MI 48910	517-393- 5203	www.turningleafreha b.com	N/A	All staff are trained in Cultural Competency.	N/A	Yes	N/A
Ingham	Turning Leaf Behavioral Health Services: Dogwood Cottage	Community Living Supports (licensed setting)/Personal Care in a Specialized Residential Facility	621 E. Jolly Road, Lansing MI 48910	517-393- 5203	www.turningleafreha b.com	N/A	All staff are trained in Cultural Competency.	N/A	Yes	N/A

County	Provider and Group Affiliation (if applicable)	Specialty (services they provide)	Street Address(es)	Phone Number(s)	Website URL(as appropriate)	Secondary Languages	Cultural and Linguistic Capabilities/ Cultural Competency Training	Accommodations for Physical Disabilities	Accepting New Enrollees (Yes/No)	Independent PCP Facilitator
Ingham	Turning Leaf Behavioral Health Services: Redwood Cottage	Community Living Supports (licensed setting)/Personal Care in a Specialized Residential Facility	621 E. Jolly Road, Lansing MI 48910	517-393- 5203	www.turningleafreha b.com	N/A	All staff are trained in Cultural Competency.	N/A	Yes	N/A
Kalamazoo	Ascension Borgess Hospital	Inpatient Psychiatric Admissions	1521 Gull Rd, Kalamazoo, MI 49048	269-552- 2836	www.healthcare.asce nsion.org	Interpreters available	All staff are trained in Cultural Competency.	N/A	Yes	N/A
Kalamazoo	Community Living Options: Old Log Trail	Community Living Supports (licensed setting)/ Personal Care in Licensed Specialized Residential Setting	6156 Old Log Trail, Kalamazoo, MI 49009	269-353- 3756	www.communityliving options.org	N/A	All staff are trained in Cultural Competency.	N/A	No	N/A
Kent	Forest View Psychiatric Hospital	Inpatient Psychiatric Admissions	1055 Medical Park Drive, Grand Rapids, MI 49546	616-942- 9610	www.forestviewhospi tal.com	Interpreters available upon request	All staff are trained in Cultural Competency.	N/A	Yes	N/A
Kent	Hope Network Behavioral Services: West Lake Cottage #1	Community Living Supports (licensed setting)/Personal Care in a Specialized Residential Facility	11652 W. Grand River Avenue, Lowell MI 49331	616-897- 5900	www.hopenetwork.or	Interpreters available upon request	All staff are trained in Cultural Competency.	Yes	Yes	No
Kent	Hope Network Behavioral Services: West Lake Cottage #5	Community Living Supports (licensed setting)/Personal Care in a Specialized Residential Facility	11652 W. Grand River Avenue, Lowell MI 49331	616-897- 5900	www.hopenetwork.or	Interpreters available upon request	All staff are trained in Cultural Competency.	Yes	Yes	No

8

County	Provider and Group Affiliation (if applicable)	Specialty (services they provide)	Street Address(es)	Phone Number(s)	Website URL(as appropriate)	Secondary Languages	Cultural and Linguistic Capabilities/ Cultural Competency Training	Accommodatio ns for Physical Disabilities	Accepting New Enrollees (Yes/No)	Independent PCP Facilitator
Kent	Hope Network Behavioral Services: West Lake Cottage #8	Community Living Supports (licensed setting)/Personal Care in a Specialized Residential Facility	11652 W. Grand River Avenue, Lowell MI 49331	616-897- 5900	www.hopenetwork.or	Interpreters available upon request	All staff are trained in Cultural Competency.	Yes	Yes	No
Kent	Pine Rest Christian Mental Health	Inpatient Psychiatric Admissions	300 68th Street SE, Grand Rapids, MI 49548	616-281- 6363	www.pinerest.org	Interpreters available upon request	All staff are trained in Cultural Competency.	N/A	Yes	N/A
Kent	Pine Rest: Interactions	Community Living Supports (licensed setting)/ Personal Care in Licensed Specialized Residential Setting	300 68th Street SE, Grand Rapids, MI 49548	616-493- 8013	www.pinerest.org	Interpreters available upon request	All staff are trained in Cultural Competency.	N/A	Yes	N/A
Lapeer	Greater Lapeer Transportation Authority	Transportation	230 S. Monroe, Lapeer MI 48446	810-664- 4566	www.go-glta.org	N/A	All staff are trained in Cultural Competency.	N/A	Yes	N/A
Lapeer	Hope Network: Harbor Point Lapeer	Community Living Supports (licensed setting)/Personal Care in a Specialized Residential Facility	5699 Genesee Road, Lapeer MI 48446	616-265- 0380	http:/www.hopenetw ork/	Interpreters available upon request.	All staff are trained in Cultural Competency.	Yes	Yes	N/A
Lapeer	Lapeer County CMH	Full Community Mental Health Service Array	1570 Suncrest Drive, Lapeer MI 48446	810-667- 0500	www.lapeercmh.org	Language Line	All staff are trained in Cultural Competency.	Automatic doors, wheelchair accessibility	Yes	N/A
Lapeer	Lapeer Teamwork Inc.	Skill Building Assistance/ Supported Employment	286 W. Nepessing, Suite 2, Lapeer MI 48446	810-664- 8504	http://lapeerteamwor k.com	N/A	All staff are trained in Cultural Competency.	N/A	Yes	N/A

County	Provider and Group Affiliation (if applicable)	Specialty (services they provide)	Street Address(es)	Phone Number(s)	Website URL(as appropriate)	Secondary Languages	Cultural and Linguistic Capabilities/ Cultural Competency Training	Accommodations for Physical Disabilities	Accepting New Enrollees (Yes/No)	Independent PCP Facilitator
Lapeer	McLaren-Lapeer Region Hospital	Inpatient Psychiatric Admissions	1375 N. Main Street, Lapeer MI 48446	810-667- 5500	www.mclaren.org	Stratus Video - American Sign Language	All staff are trained in Cultural Competency.	N/A	Yes	N/A
Lapeer	ResCare Premier, Inc.: Briggs	Community Living Supports (licensed setting)/ Personal Care in Licensed Specialized Residential Setting	4324 Briggs, Otter Lake MI 48464	810-793- 4435	www.rescare.com	N/A	All staff are trained in Cultural Competency.	N/A	No	N/A
Lenawee	Macomb Oakland Regional Center (MORC)	Supports Coordination/ Therapy Services (Adult, Child, Family and Group)/ Treatment Planning/SIS Assessments	16200 19 Mile Road, Clinton Township, MI 48038	586-263- 8658	www.morcinc.org	Yes	All staff are trained in Cultural Competency.	N/A	Yes	N/A
Macomb	Harbor Oaks Hospital	Inpatient & Outpatient Partial Psychiatric Admissions	35031 23 Mile Road, New Baltimore MI 48047	586-684- 4574	www.harboroaks.com	N/A	All staff are trained in Cultural Competency.	N/A	Yes	N/A
Macomb	Henry Ford Macomb Hospital	Inpatient Psychiatric Admissions	215 North Avenue, Mt. Clemens MI 48043	586-569- 1918	www.henryford.com	available for 120 languages, deaf and		N/A	Yes	N/A

County	Provider and Group Affiliation (if applicable)	Specialty (services they provide)	Street Address(es)	Phone Number(s)	Website URL(as appropriate)	Secondary Languages	Cultural and Linguistic Capabilities/ Cultural Competency Training	Accommodatio ns for Physical Disabilities	Accepting New Enrollees (Yes/No)	Independent PCP Facilitator
Midland	MyMichigan Medical Center - Midland	Inpatient Psychiatric Admissions	4000 Wellness Drive, Midland, MI 48670	989-839- 3000	www.mymichigan.org	Interpreters available upon request	All staff are trained in Cultural Competency.	N/A	Yes	N/A
Midland	Stuart Wilson, CPA, PC	Fiscal Intermediary	6300 Schade Drive, Midland MI 48640	989-832- 5400	N/A	N/A	N/A	N/A	No	N/A
Montcalm	Beacon Specialized Living Services: Beacon Home at Bunkhouse	Community Living Supports (licensed setting)/ Personal Care in Licensed Specialized Residential Setting	1550 E. Colby Road, Stanton, MI 48888	989-831- 0627	www.beaconspecializ ed.org	Special Accom- modations upon request	All staff are trained in Cultural Competency.	Special Accom- modations upon request	No	N/A
Oakland	Beacon Specialized Living Services: Beacon Home at Dilly	Community Living Supports (licensed setting)/ Personal Care in Licensed Specialized Residential Setting	7570 Dilley Road, Davisburg, MI 48350	248-382- 5568	www.beaconspecializ ed.org	Special Accom- modations upon request	All staff are trained in Cultural Competency.	Special Accom- modations upon request	No	N/A
Oakland	Beacon Specialized Living Services: Beacon Home at Southfield	Community Living Supports (licensed setting)/ Personal Care in Licensed Specialized Residential Setting	222150 Rougement Drive, Southfield, MI 48033	269-427- 8400	www.beaconspecializ ed.org	Special Accom- modations upon request	All staff are trained in Cultural Competency.	Special Accom- modations upon request	No	N/A
Oakland	Crittenton Ascension Providence Hospital	Inpatient Psychiatric Admissions	101 W. University Drive, Rochester MI 48307	586-753- 0936	www.healthcare.asce nsion.org	Interpreters available upon request	All staff are trained in Cultural Competency.	N/A	Yes	N/A

County	Provider and Group Affiliation (if applicable)	Specialty (services they provide)	Street Address(es)	Phone Number(s)	Website URL(as appropriate)	Secondary Languages	Cultural and Linguistic Capabilities/ Cultural Competency Training	Accommodatio ns for Physical Disabilities	Accepting New Enrollees (Yes/No)	Independent PCP Facilitator
Oakland	Easter Seals - Michigan, Inc.	Medication Administration/ Targeted Case Management/ Therapy Services (Adult, Child, Family and Group)	2399 E. Walton Blvd, Auburn Hills MI 48326	248-475- 3625	www.EastersealsMichi gan.com	Translation services available if needed.	All staff are trained in Cultural Competency.	N/A	Yes	N/A
Oakland	Havenwyck Hospital	Inpatient & Outpatient Partial Psychiatric Admissions	1525 University Drive, Auburn Hills MI 48326	248-373- 9200	www.havenwyckhospi tal.com	Interpreters available upon request	All staff are trained in Cultural Competency.	N/A	Yes	N/A
Oakland	Henry Ford Kingwood Hospital	Inpatient Psychiatric Admissions	10300 W. Eight Mile Road, Ferndale MI 48220	248-398- 3200	www.henryford.com	Interpreters available for 120 languages, deaf and hearing impaired		N/A	Yes	N/A
Oakland	McLaren-Oakland Hospital	Inpatient Psychiatric Admissions	50 N. Perry Street, Pontiac MI 48342	248-338- 5734	www.mclaren.org	Stratus Video - American Sign Language	All staff are trained in Cultural Competency.	N/A	Yes	N/A
Oakland	Redwood, Inc. (Oak Hill AFC)	Community Living Supports (licensed setting)/ Personal Care in Licensed Specialized Residential Setting	3280 Trillium Lane, Oxford, MI 48371	248-625- 1280	rsmith@redwoodinc.o rg	N/A	All staff are trained in Cultural Competency.	Yes	Yes	No

County	Provider and Group Affiliation (if applicable)	Specialty (services they provide)	Street Address(es)	Phone Number(s)	Website URL(as appropriate)	Secondary Languages	Cultural and Linguistic Capabilities/ Cultural Competency Training	Accommodations for Physical Disabilities	Accepting New Enrollees (Yes/No)	Independent PCP Facilitator
Oakland	St. John Macomb Oakland Hospital	Inpatient Psychiatric Admissions	27351 Dequindre, Madison Heights MI 48071	248-967- 7000	www.healthcare.asce nsion.org	Interpreters available upon request	All staff are trained in Cultural Competency.	N/A	Yes	N/A
Oakland	Training and Treatment Innovations Inc.	Clubhouse PSR	1450 South Lapeer Rd, Oxford, MI 48371	248-969- 9932	www.ttiinc.org	Interpreters available upon request	All staff are trained in Cultural Competency.	Ramps, handrails, barrier free	Yes	N/A
Saginaw	Healthsource Saginaw Inc.	Inpatient Psychiatric Admissions	3340 Hospital Road, Saginaw MI 48608	989-790- 7700	www.healthsourcesag inaw.org	Interpreters	All staff are trained in Cultural Competency.	N/A	Yes	N/A
Saginaw	Rescare Premier Lawndale	Community Living Supports (licensed setting)/Personal Care in Licensed Specialized Residential Setting	3946 Lawndale Road, Saginaw, MI 48603	989-791- 7174	www.rescare.com	N/A	All staff are trained in Cultural Competency.	N/A	No	N/A
Saginaw	V.O.I.C.E	Speech, Hearing and Language Assistance	4274 State Street, Saginaw MI 48603	989-497- 7111	N/A	N/A	All staff are trained in Cultural Competency.	N/A	Yes	N/A
Sanilac	Austin Street (Resident Advancement)	Community Living Supports (licensed setting)/ Personal Care in Licensed Specialized Residential Setting	225 Austin Street, Sandusky MI 48471	810-648- 9634	N/A	N/A	All staff are trained in Cultural Competency.	N/A	No	N/A

County	Provider and Group Affiliation (if applicable)	Specialty (services they provide)	Street Address(es)	Phone Number(s)	Website URL(as appropriate)	Secondary Languages	Cultural and Linguistic Capabilities/ Cultural Competency Training	Accommodations for Physical Disabilities	Accepting New Enrollees (Yes/No)	Independent PCP Facilitator
Sanilac	CC's Villa, LLC	Community Living Supports (licensed setting)/ Personal Care in Licensed Specialized Residential Setting	41 W. Lorraine Street, Peck MI 48466	810-378- 5550	ccs-villa- llc.business.site	N/A	All staff are trained in Cultural Competency.	N/A	Yes	N/A
Sanilac	Central State Community Services: Custer Street	Community Living Supports (licensed setting)/ Personal Care in Licensed Specialized Residential Setting	283 Custer Street, Sandusky MI 48471	810-648- 9721	www.cscsmi.com	N/A	All staff are trained in Cultural Competency.	N/A	No	N/A
Sanilac	Central State Community Services: Harrington Farm	Community Living Supports (licensed setting)/ Personal Care in Licensed Specialized Residential Setting	120 Custer Street, Sandusky MI 48471	810-648- 0701	www.cscsmi.com	N/A	All staff are trained in Cultural Competency.	N/A	No	N/A
Sanilac	Central State Community Services: Mulberry Home	Community Living Supports (licensed setting)/ Personal Care in Licensed Specialized Residential Setting	2862 Lamotte, Marlette MI 48453	989-635- 3085	www.cscsmi.com	N/A	All staff are trained in Cultural Competency.	N/A	No	N/A
Sanilac	Deckerville Community Hospital	Physical Health	3559 Pine Street, Deckerville, MI 48427	810-376- 2835	www.deckervillehosp.	N/A	N/A	N/A	N/A	N/A
Sanilac	Ehardt's Pharmacy - Brown City	Pharmacy	4436 Main Street, Brown City, MI 48416	810-346- 2637	http://www.ehardts.c om	Spanish	N/A	N/A	N/A	N/A

County	Provider and Group Affiliation (if applicable)	Specialty (services they provide)	Street Address(es)	Phone Number(s)	Website URL(as appropriate)	Secondary Languages	Cultural and Linguistic Capabilities/ Cultural Competency Training	Accommodations for Physical Disabilities	Accepting New Enrollees (Yes/No)	Independent PCP Facilitator
Sanilac	Ehardt's Pharmacy - Croswell	Pharmacy	57 N. Howard Avenue, Croswell, MI 48422	810-679- 3900	http://www.ehardts.c om	Spanish	N/A	N/A	N/A	N/A
Sanilac	Ehardt's Pharmacy - Lexington	Pharmacy	7275 Huron Avenue, Lexington, MI 48450	810-359- 5322	http://www.ehardts.c om	Spanish	N/A	N/A	N/A	N/A
Sanilac	Ehardt's Pharmacy - Marlette	Pharmacy	6541 Plaza Drive, Marlette, MI 48453	989-635- 7777	http://www.ehardts.c om	Spanish	N/A	N/A	N/A	N/A
Sanilac	FAITH Inc - Hickory Hollow AFC	Community Living Supports (licensed setting)/ Personal Care in Licensed Specialized Residential Setting	41 E. Barbara Street, Peck, MI 48466	810-378- 5460	N/A	N/A	All staff are trained in Cultural Competency.	N/A	N/A	N/A
Sanilac	Harbor Drug, Inc.	Pharmacy	2046 Black River Street, Deckerville, MI 48427	810-376- 8070	http://www.harbordr ug.com	N/A	N/A	N/A	N/A	N/A
Sanilac	Harrington House, Inc.: Parkview	Community Living Supports (licensed setting)/ Personal Care in Licensed Specialized Residential Setting	7175 Cade Road, Brown City MI 48416	810-346- 3525	N/A	N/A	All staff are trained in Cultural Competency.	N/A	No	N/A
Sanilac	Harrington House, Inc.: Peaceful View	Community Living Supports (licensed setting)/ Personal Care in Licensed Specialized Residential Setting	2901 Lorraine Street, Marlette MI 48453	989-635- 8092	N/A	N/A	All staff are trained in Cultural Competency.	N/A	No	N/A

County	Provider and Group Affiliation (if applicable)	Specialty (services they provide)	Street Address(es)	Phone Number(s)	Website URL(as appropriate)	Secondary Languages	Cultural and Linguistic Capabilities/ Cultural Competency Training	Accommodations for Physical Disabilities	Accepting New Enrollees (Yes/No)	Independent PCP Facilitator
Sanilac	Marlette Regional Hospital	Physical Health	2770 Main Street, Marlette, MI 48453	989-635- 4000	www.marletteregiona lhospital.org	N/A	N/A	N/A	N/A	N/A
Sanilac	Martinez AFC	Community Living Supports (licensed setting)/ Personal Care in Licensed Specialized Residential Setting	3749 Orchard Road, Peck MI 48466	810-378- 5280	N/A	N/A	All staff are trained in Cultural Competency.	N/A	Yes	N/A
Sanilac	Martinez Retirement AFC	Community Living	127 Lincoln Street, Sandusky MI 48471	810-648- 4744	N/A	N/A	All staff are trained in Cultural Competency.	N/A	Yes	N/A
Sanilac	Mathews AFC	Community Living Supports (licensed setting)/ Personal Care in Licensed Specialized Residential Setting	6635 W. Marlette Street, Marlette MI 48453	989-635- 7176	N/A	N/A	All staff are trained in Cultural Competency.	N/A	Yes	N/A
Sanilac	McKenzie Health System	Physical Health	120 N. Delaware Street, Sandusky, MI 48471	810-648- 3770	www.mckenziehealth.	N/A	N/A	N/A	N/A	N/A
Sanilac	Ordish SIP Homes LLC	Community Living Supports (unlicensed setting)	1975 E. Sanilac, Carsonville MI 48419	810-837- 0894	N/A	N/A	All staff are trained in Cultural Competency.	N/A	Yes	N/A
Sanilac	Piece by Piece Autism Therapy	Applied Behavior Analysis	7265 Lakeshore Road, Lexington MI 48450	(810) 625 3250	N/A	N/A	All staff are trained in Cultural Competency.	N/A	Yes	N/A

County	Provider and Group Affiliation (if applicable)	Specialty (services they provide)	Street Address(es)	Phone Number(s)	Website URL(as appropriate)	Secondary Languages	Cultural and Linguistic Capabilities/ Cultural Competency Training	Accommodatio ns for Physical Disabilities	Accepting New Enrollees (Yes/No)	Independent PCP Facilitator
Sanilac	Personal Growth Center	Drop In Center	32 E. Sanilac Avenue, Sandusky MI 48471	810-648- 9660	pgcsanduskymi.webs. com	N/A	N/A	N/A	Yes	N/A
Sanilac	R & R AFC Home, Inc.	Community Living Supports (licensed setting)/ Personal Care in Licensed Specialized Residential Setting	105 S. Jackson Street, Sandusky MI 48471	810-618- 3326	N/A	N/A	All staff are trained in Cultural Competency.	N/A	No	N/A
Sanilac	Resident Advancement: Ellsworth	Community Living Supports (licensed setting)/ Personal Care in Licensed Specialized Residential Setting	6370 Ellsworth, Marlette MI 48453	989-635- 3151	N/A	N/A	All staff are trained in Cultural Competency.	N/A	No	N/A
Sanilac	Rite Aid Pharmacy - Marlette	Pharmacy	2985 Main Street, Marlette, MI 48453	989-635- 2031	https://www.riteaid.c om/locations/mi/marl ette/2985-main- street.html	N/A	N/A	N/A	N/A	N/A
Sanilac	Rite Aid Pharmacy - Sandusky	Pharmacy	39 Kristian Street, Sandusky, MI 48471	810-648- 4668	https://www.riteaid.c om/locations/mi/sand usky/39-kristian- street.html	N/A	N/A	N/A	N/A	N/A
Sanilac	McKenzie Health System	Physical Health	120 N. Delaware Street, Sandusky, MI 48471	810-648- 3770	www.mckenziehealth.	N/A	N/A	N/A	N/A	N/A

County	Provider and Group Affiliation (if applicable)	Specialty (services they provide)	Street Address(es)	Phone Number(s)	Website URL(as appropriate)	Secondary Languages	Cultural and Linguistic Capabilities/ Cultural Competency Training	Accommodatio ns for Physical Disabilities	Accepting New Enrollees (Yes/No)	Independent PCP Facilitator
Sanilac	Sanilac County CMH	Full Community Mental Health Service Array	227 E. Sanilac Avenue, Sandusky MI 48471	810-648- 0330	https://www.sanilacc mh.org	Language Line	All staff are trained in Cultural Competency.	Handicap ramps, auto doors, wheelchair accessibility	Yes	N/A
Sanilac	Sanilac Independent Care	Community Living Supports (unlicensed setting)	55 Lafayette Drive, Sandusky MI 48471	N/A	N/A	N/A	All staff are trained in Cultural Competency.	N/A	Yes	N/A
Sanilac	Sanilac Therapeutic Alternative Residential Treatment, Inc. (START)	Community Living Supports (unlicensed setting)	3646 Pine Street, Deckerville, MI 48427	810-648- 3363	N/A	N/A	All staff are trained in Cultural Competency.	N/A	Yes	N/A
Sanilac	Sanilac Therapeutic Residential Treatment, Inc. (START): Deckerville Pine	Community Living Supports (licensed setting)/ Personal Care in Licensed Specialized Residential Care Setting	3646 Pine Street, Deckerville, MI 48427	810-376- 4081	N/A	N/A	All staff are trained in Cultural Competency.	N/A	No	N/A
Sanilac	Sanilac Therapeutic Alternative Residential Treatment, Inc. (START): Lake Huron House	Community Living Supports (licensed setting)/ Personal Care in Licensed Specialized Residential Care Setting	7006 Huron Avenue, Port Sanilac MI 48469	810-622- 9588	N/A	N/A	All staff are trained in Cultural Competency.	N/A	No	N/A

County	Provider and Group Affiliation (if applicable)	Specialty (services they provide)	Street Address(es)	Phone Number(s)	Website URL(as appropriate)	Secondary Languages	Cultural and Linguistic Capabilities/ Cultural Competency Training	Accommodatio ns for Physical Disabilities	Accepting New Enrollees (Yes/No)	Independent PCP Facilitator
Sanilac	Sanilac Transportation Corporation (STC)	Transportation	110 Campbell Road, Sandusky MI 48471	810-648- 9766	www.sanilactransport ation.com	No	All staff are trained in Cultural Competency.	Building is ADA compliant.	Yes	N/A
Sanilac	S.C.S Home Care LLC	Community Living Supports (unlicensed setting)/Respite Care Services	26 E. Sanilac Road, Sandusky MI 48471	810-627- 1778	N/A	N/A	All staff are trained in Cultural Competency.	N/A	Yes	N/A
Sanilac	Turning Point Counseling	Therapy Services	246 N. Elk Street, Sandusky MI 48471			No	All staff are trained in Cultural Competency.	Yes	Yes	No
Sanilac	Walmart Pharmacy - Sandusky	Pharmacy	655 W. Sanilac Road, Sandusky, MI 48471	810-648- 4247	https://www.walmart. com/store/3632- sandusky- mi/pharmacy	N/A	N/A	N/A	N/A	N/A
Shiawassee	Memorial Healthcare	Inpatient Psychiatric Admissions	826 W. King Street, Owosso MI 48867	810-725- 6399	www.memorialhealth care.org	N/A	All staff are trained in Cultural Competency.	N/A	Yes	N/A
Shiawassee	Rescare Premier Raymond	Community Living Supports (licensed setting)/Personal Care in Licensed Specialized Residential Setting	715 Raymond Road Owosso MI 48867- 1545	989-791- 7174	www.rescare.com	N/A	All staff are trained in Cultural Competency.	N/A	No	N/A
St. Clair	Blue Water Recovery and Outreach Center (BWROC)	Peer Recovery Services	617 10th Street, Port Huron, MI 48060	810-689- 4858 or 888- 68-BWROC	www.bwroc.org	No	All staff are trained in Cultural Competency.	Yes	Yes	No

County	Provider and Group Affiliation (if applicable)	Specialty (services they provide)	Street Address(es)	Phone Number(s)	Website URL(as appropriate)	Secondary Languages	Cultural and Linguistic Capabilities/ Cultural Competency Training	Accommodations for Physical Disabilities	Accepting New Enrollees (Yes/No)	Independent PCP Facilitator
St. Clair	Comfort Care Companion	Community Living Supports (unlicensed setting)/Respite Care Services	15154 Gould Road, Allenton, MI 48002	810-705- 1017	N/A	N/A	All staff are trained in Cultural Competency.	N/A	Yes	N/A
St. Clair	Life Skills Centers Inc.	Skill Building Assistance	14962 E. Park Street, Capac MI 48014	810-395- 8700	http://lifeskillscentersi nc.org	N/A	All staff are trained in Cultural Competency.	N/A	Yes	N/A
St. Clair	New Oakland Family Center - Port Huron	Intensive Outpatient Program, Partial Hospitalization, 24 hour Crisis Stabilization	500 10th Avenue, Port Huron, MI 48060	810-357- 0760	www.newoakland.org	N/A	All staff are trained in Cultural Competency.	Yes	N/A	N/A
St. Clair	St. Clair County CMH	Full Community Mental Health Service Array	3111 Electric Avenue, Port Huron MI 48060	810-985- 8900	www.scccmh.org	Language Line	All staff are trained in Cultural Competency.	N/A	Yes	Annette Jeske 989-751-4943
St. Clair	The ARC of St. Clair County	Person Centered Planning Facilitation	1530 Pine Grove, Suite 3, Port Huron MI 48060	810-989- 9144	www.thearcscc.org	N/A	All staff are trained in Cultural Competency.	N/A	Yes	N/A
St. Joseph	GT Independence	Community Living Supports (unlicensed setting)/ Fiscal Intermediary/ Respite Care Services	215 Broadus, Sturgis MI 48091	877-659- 4500	www.gtindependence .com	30 bilingual customer service agents	All staff are trained in Cultural Competency.	Sign language in person and remote	Yes	N/A
Tuscola	Fowler Center for Outdoor Learning	Therapeutic Camping/ Respite Care Services	2315 Harmon Lake Road, Mayville, MI 48744	989-673- 2050	www.thefowlercenter .org	N/A	All staff are trained in Cultural Competency.	N/A	N/A	N/A

County	Provider and Group Affiliation (if applicable)	Specialty (services they provide)	Street Address(es)	Phone Number(s)	Website URL(as appropriate)	Secondary Languages	Cultural and Linguistic Capabilities/ Cultural Competency Training	Accommodations for Physical Disabilities	Accepting New Enrollees (Yes/No)	Independent PCP Facilitator
Tuscola	Caro Center	Inpatient Psychiatric Admissions	2000 Chambers Road, Caro MI 48723	989-673- 3191	www.michigan.gov	Interpreters available upon request to MDHHS	All staff are trained in Cultural Competency.	N/A	Yes	N/A
Tuscola	List Psychological	Behavioral Health Services	443 N. State Street, Caro MI 48723	989-673-570	www.listpsych.com	No	All staff are trained in Cultural Competency.	Yes	Yes	No
Tuscola	Thumb Area Psychological	Behavioral Health Services	6627 Rose Street, Cass City MI 48726	989-872- 1800	www.thumbpsychologic al.com	No	All staff are trained in Cultural Competency.	Yes	Yes	No
Van Buren	Beacon Specialized Living Services: Beacon Home at Breakwater East	Community Living Supports (licensed setting)/ Personal Care in Licensed Specialized Residential Setting	28730 63rd Street, Bangor, MI 49013	269-427- 8648	www.beaconspecializ ed.org	Special Accom- modations upon request	All staff are trained in Cultural Competency.	Special Accom- modations upon request	No	N/A
Van Buren	Beacon Specialized Living Services: Beacon Home Highland	Community Living Supports (licensed setting)/ Personal Care in Licensed Specialized Residential Setting	56838 48th Avenue, Lawrence, MI 49064	269-674- 3189	www.beaconspecializ ed.org	Special Accom- modations upon request	All staff are trained in Cultural Competency.	Special Accom- modations upon request	No	N/A
Washtenaw	Center for Forensic Psychiatry	Inpatient Psychiatric Admissions	8303 Platt Rd, Saline, MI 48176	734-429- 2531	www.michigan.gov	Interpreters available upon request to MDHHS	All staff are trained in Cultural Competency.	N/A	Yes	N/A

County	Provider and Group Affiliation (if applicable)	Specialty (services they provide)	Street Address(es)	Phone Number(s)	Website URL(as appropriate)	Secondary Languages	Cultural and Linguistic Capabilities/ Cultural Competency Training	Accommodations for Physical Disabilities	Accepting New Enrollees (Yes/No)	Independent PCP Facilitator
Washtenaw	Community Alliance	Fiscal Intermediary	301 W. Michigan Avenue, Suite 102, Ypsilanti MI 48197	734-482- 3300	www.communityallian ce.com	N/A	All staff are trained in Cultural Competency.	N/A	Yes	N/A
Washtenaw	University Of Michigan	Inpatient Psychiatric Admissions	1500 E Medical Center Dr, Ann Arbor, MI 48109	734-764- 1114	www.uofmhealth.org	Interpreters available upon request	All staff are trained in Cultural Competency.	N/A	Yes	N/A
Wayne	Beaumont Behavioral Health	Inpatient Psychiatric Admissions	18001 Rotunda Drive, Dearborn, MI 48124	313-633- 2600	www.beaumontbh.com	N/A	All staff are trained in Cultural Competency.	N/A	Yes	N/A
Wayne	BCA - StoneCrest Center	Inpatient Psychiatric Admissions	1500 Gratiot, Detroit MI 48205	313-307- 4967	www.stonecrestcente r.com	N/A	All staff are trained in Cultural Competency.	N/A	Yes	N/A
Wayne	Garden City Hospital	Inpatient Psychiatric Admissions	6245 Inkster Road, Garden City, MI 48135	734-458- 3300	www.gch.org	N/A	All staff are trained in Cultural Competency.	N/A	Yes	N/A
Wayne	Samaritan Hospital	Inpatient Psychiatric Admissions	5555 Connor Avenue, Suite 3N, Detroit MI 48213	313-579- 4100	www.samaritanbc.co m	N/A	All staff are trained in Cultural Competency.	N/A	Yes	N/A
Wayne	Walter P. Reuther Psychiatric Hospital	Inpatient Psychiatric Admissions	30901 Palmer Rd, Westland, MI 48186	734-367- 8400	www.michigan.gov	Interpreters available upon request to MDHHS	All staff are trained in Cultural Competency.	N/A	Yes	N/A

Tag Lines

To establish a methodology for identifying the prevalent non-English languages spoken by beneficiaries and potential beneficiaries throughout the State and in each Contractor service area, the list below is provided. The Contractor must provide tag lines in the prevalent non-English languages in its service area included in the list below.

You have the right to get this information in a different format, such as audio, Braille, or large font due to special needs, or in your language at no additional cost.

English: ATTENTION: If you speak English, language assistance services, free of charge are available to you. Call

Albanian: KUJDES: Në qoftë se ju flisni anglisht, shërbimet e ndihmës gjuhësore, pa pagesë, janë në dispozicion për ty. Telefononi

تنبيه: إذا كنت تتحا ثدلعربية فإن خدمة الترجمة متوفقر لك مجانا وفقا طتصل على الرقم: Arabic

Bengali: দু আকষ ণ: আপিন ইংের জ, ভাষা সহায়তা েসবা, িনখরচা কথা বলেত পােরন, আপনার জন উপল . কল

Chinese: 注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電

German: Achtung: Wenn Sie Englisch sprechen, sind Sprache Assistance-Leistungen, unentgeltlich zur Verfügung. Rufen Sie.

Italian: Attenzione: Se si parla inglese, servizi di assistenza di lingua, gratuitamente, sono a vostra disposizione. Chiamare

Japanese: 注意: 英語を話す言語アシスタンス サービス、無料で、あなたに利用できまを呼び出す)

Korean: 주의: 당신이 영어, 언어 지원 서비스를 무료로 사용할 수 있습니다 당신에 게.

□ 전.

Polish: UWAGI: Jeśli mówisz po angielsku, język pomocy usług, za darmo, są dostępne dla Ciebie. Wywołanie

Russian: ВНИМАНИЕ: Если вы говорите по-английски, языковой помощи, бесплатно предоставляются услуги для вас. Звоните

Serbo-

Croatian: OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći

dostupne su vam besplatno. Nazovite (TTY- Telefon za osobe

Spanish: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al

Syriac: ત્વાં ಕ್ರಾಪ್ತಿ ಎನ್

حل ہ کے

الأهُ الله

₩ 37

مح پهند

مه د ل غ ع م د خلعة لمعدم ر ، المر ذك.

ن کہ د ڈ کہ ہ مے تم ہ ہہ

Tagalog: PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa

Vietnamese: Chú ý: Nếu bạn nói tiếng Anh, Dịch vụ hỗ trợ ngôn ngữ, miễn phí, có sẵn cho bạn. Gọi

Non-Discrimination and Accessibility:

In providing behavioral health care services, the PIHP complies with all applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. The PIHP does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

The PIHP provides free aids and services to people with disabilities to communicate effectively with us, such as:

Qualified sign language interpreters

Written information in other formats (large print, audio, accessible electronic formats, Braille)

The PIHP provides free language services to people whose primary language is not English or have limited English skills, such as:

Qualified interpreters

Information written in other languages

If you need these services, contact Customer Service at the information below.

If you believe that the PIHP has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with Customer Service at the information below.

If you are an individual who is deaf or hard of hearing, you may contact Customer Service or MI Relay Service at 711 to request their assistance in connecting you to the PIHP. You can file a grievance in person or by mail, fax, or email. If you need help in filing a grievance, Customer Service is available to help you.

Customer Service toll-free telephone number at 1-877-346-3648 (St. Clair, Sanilac, or Lapeer counties) or 1-888-225-4447 (Genesee county).

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights. Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

You may also file a grievance electronically through the Office for Civil Rights Complaint Portal. Complaint Portal is available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf.

You may also file a grievance by mail or by phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201

Telephone Number: 1-800-368-1019